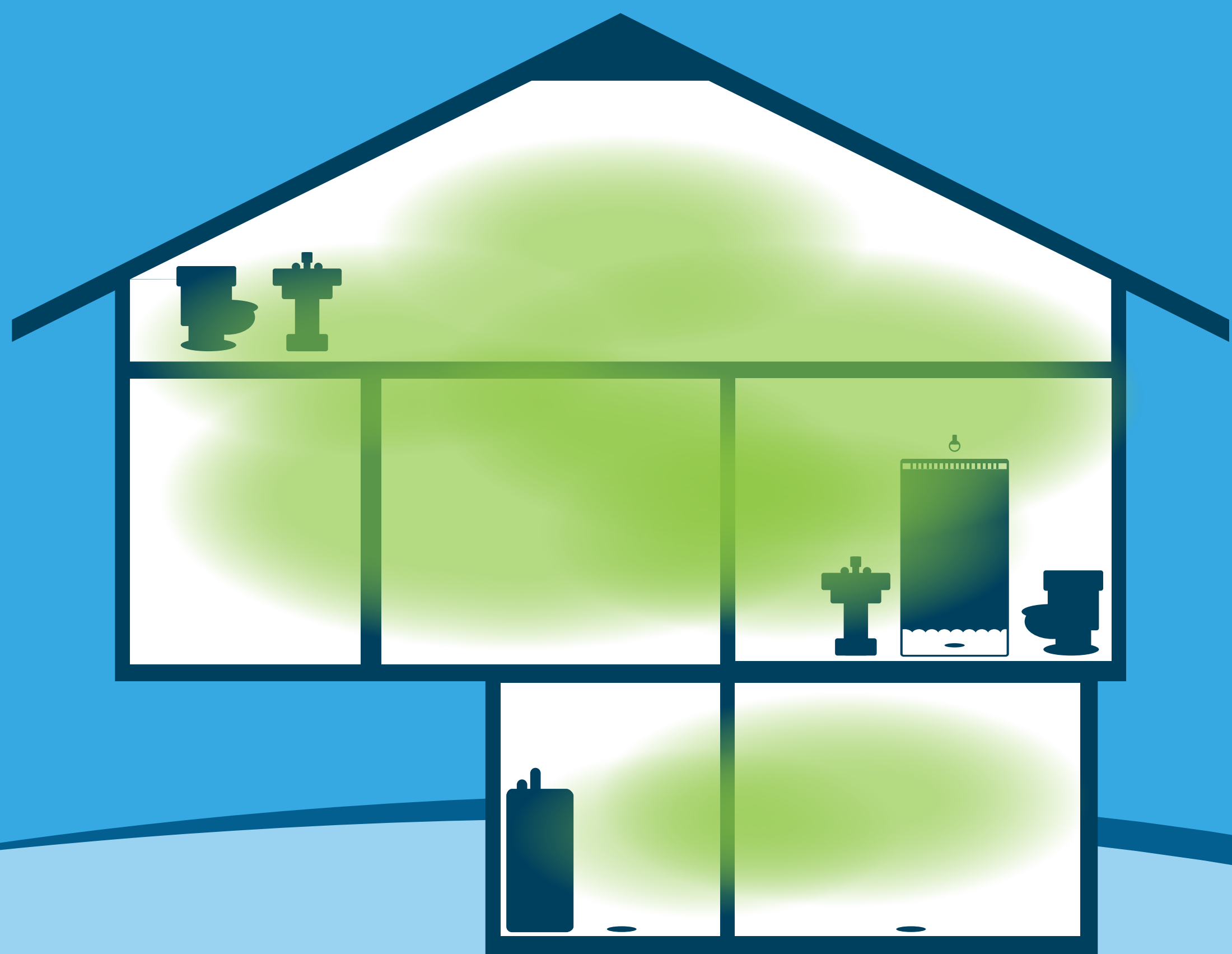




Does your water have an unpleasant smell?
Here is how to investigate its cause:



1 Is the smell throughout the house?



YES: There could be a problem with your water. Check for the smell at a plumbing fixture as close as possible to the main water line entering house – perhaps at the water heater in the basement. If the smell is there, contact a water treatment professional at Clearwater to help.

NO: Move to question 2.

2 Is the smell present in only one room, perhaps a bathroom?

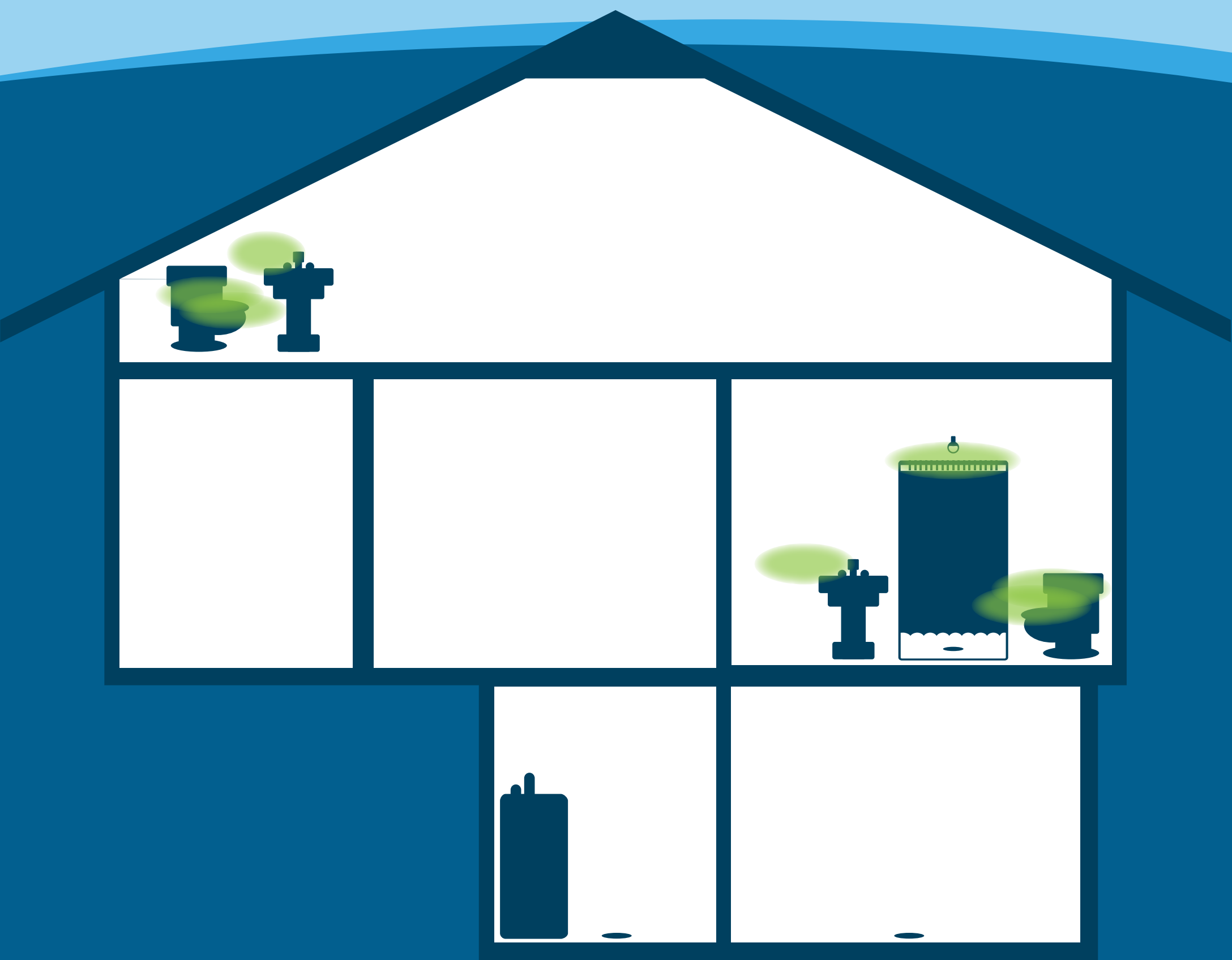


YES: Your water isn't the problem. Try pouring some hydrogen peroxide down the drain overflow at affected fixtures, perhaps a bathroom sink.

NO: Place a rubber stopper over the drain, leaving it plugged for at least an hour. If the smell stays away, you may have a problem with the drain trap seal. Call a plumber.

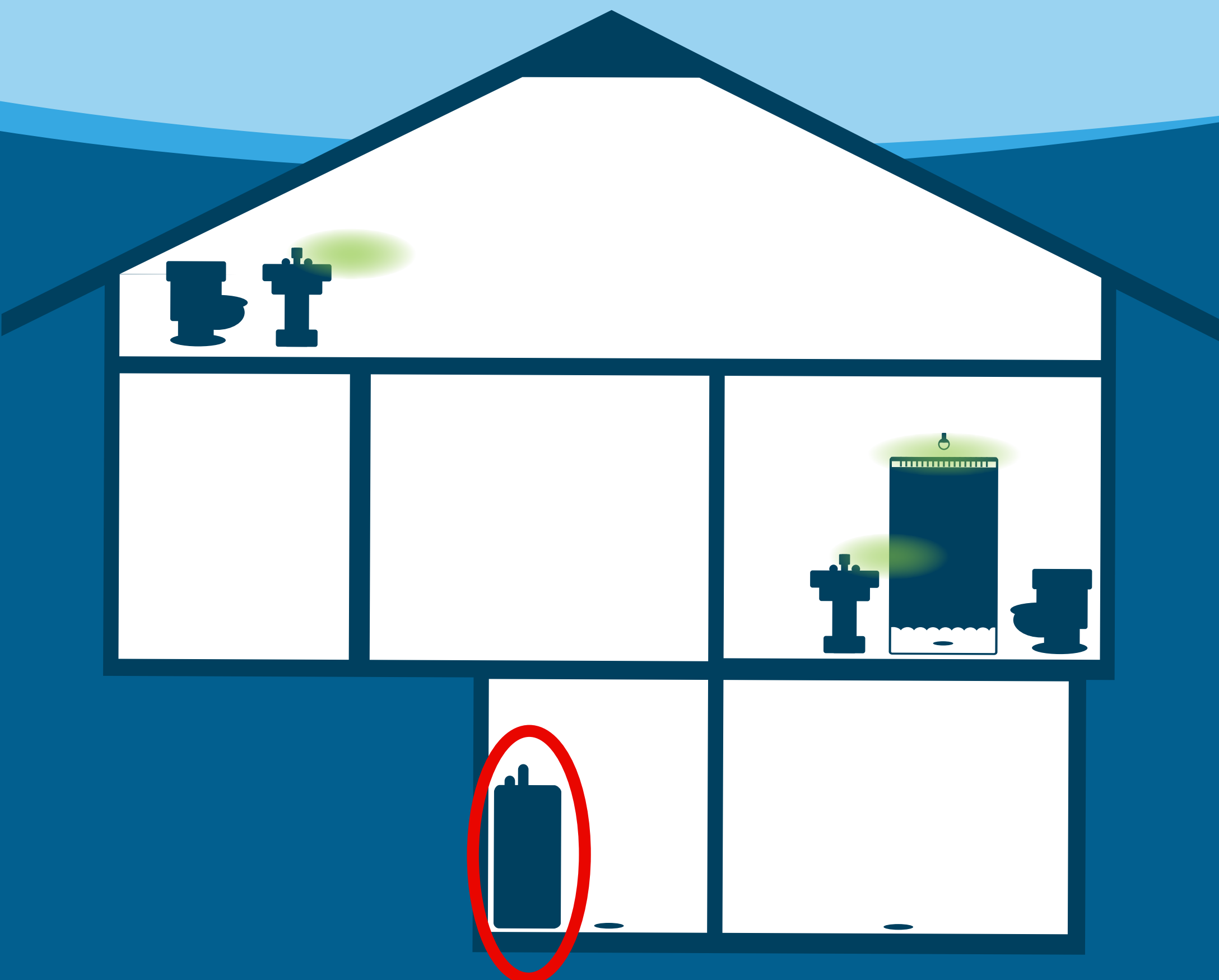
OR: If the odor is occurring in an area with a seldom-used floor drain (usually in a basement), add water to the drain periodically.

3 Is the smell solely at every cold-water fixture in the house?



YES: Go back to question 1, first answer.

4 Is the smell solely at every hot-water fixture in the house?



YES: Your water heater may have a problem, possibly with a magnesium anode rod that should be replaced with an aluminum/zinc anode rod. A plumber or water treatment professional can assist with this.

Hydrogen sulfide can cause a "rotten egg" smell with water. If you are unable to locate the cause of the smell using the above guidelines, contact a Clearwater Systems water treatment expert. We provide a free in-home water analysis to test for hydrogen sulfide and can recommend an odor-removing treatment solution.

For more info visit clearwatersystems.com or call 330.836.4946